



RA REQUEST FORM

***Please note that some vendors require you to contact them first and obtain a case number before you can return the product to Mountain West for exchange.
If the product is found not defective by the vendor, it will be billed back to the customer.**

DEALER NAME: _____

DEALER ADDRESS: _____

DEALER PHONE#: _____ DEALER FAX#: _____

END USER NAME: _____ END USER PHONE#: _____

UNIT MAKE & MODEL: _____ SERIAL#: _____

PROBLEM WITH UNIT: _____

SERVICE REQUESTED: WARRANTY REPAIR STORE STOCK WARRANTY REPAIR
 CREDIT EXCHANGE NON WARRANTY WITH ESTIMATE FEE

NOTES / SPECIAL INSTRUCTIONS / DAMAGE / ACCESSORIES: _____

A sales receipt must be included for all warranty repairs, credits, or exchanges. Warranty does not cover shipping to the repair location. This is dealer responsibility.

Please complete this form and then fax or email it back to the office that serves you.

DATE: _____

NAME: _____ SIGNATURE: _____

RA# ASSIGNED BY MOUNTAIN WEST: _____

INSTRUCTIONS FROM MOUNTAIN WEST: _____
